

Lost or Stolen Debit Card, ATM Card, Credit Card, or Checkbook

What you need to know.

If you have discovered that your debit, ATM, and/or credit cards have been lost or stolen, you must inform the credit union immediately. This is to limit any fraudulent activity that may occur to your account.

If you believe you have lost your checkbook, or any individual blank checks, you should also report this immediately to the credit union, and put a stop on these checks. If you are unsure of the exact check number(s) or range of check numbers, you may need to close the account and open a new one. Of course, you can avoid the problem in the first place by ensuring that your checks are kept secure at all times.

During SRP FCU business hours (**Monday and Tuesday, 8:30 am - 5:30 pm; Wednesday, 8:30 am - noon; Thursday and Friday, 8:30 am - 6 pm**) you may call us directly at any of the following numbers:

803-278-4857

803-649-5305

803-259-2781

800-237-9829

After hours, please call the appropriate number:

For debit/ATM cards - **800-523-4175**

For credit cards - **800-991-4964**

For checks - **877-382-7226**

Be sure to login to PC TYME to monitor your account for any unauthorized transactions.

If there are fraudulent charges made to your account, please come by any of our branches to fill out the necessary fraud report papers. We want to help you so please report any suspicious behavior as soon as possible.