

### Instructions for First-Time Call to TYME Line:

#### TYME Line Phone Numbers:

- (803) 278-5590
- (803) 648-9340
- 1 (800) 554-8963

1. Dial TYME Line by one of the numbers listed above. The system will greet you.
2. Enter your Account Number followed by the # sign.
3. You will be prompted to create your Personal Access Code. Please enter your new access code, followed by the # sign.
4. Our **New Security Feature** is the addition of a Secondary Access Code. To establish your secondary access code, do the following:
  - Once you have entered your Personal Access Code, you will be prompted to create a new secondary access code, followed by the # sign.

After both Access Codes have been created, the system will prompt you to authentication yourself:

- Enter your full 9-digit social security number for verification, followed by the # sign.

**Note:** Your secondary access code cannot match your primary access code.

## Calling TYME Line After You Have Established Your Access Codes:

### TYME Line Telephone Numbers:

- (803) 278-5590
- (803) 648-9340
- 1 (800) 554-8963

1. Dial TYME Line using one of the phone numbers listed above. The system will greet you.
2. Enter your account number, followed by the # sign.
3. Enter your access code, followed by the # sign.
4. Enter your secondary access code, followed by the # sign.

### Quick Reference Guide:

- Press 9 to replay current menu.
- Press # to return to the previous menu.

### Main Menu:

- |                        |         |
|------------------------|---------|
| • Balance Inquiry Menu | Press 1 |
| • History Inquiry Menu | Press 2 |
| • Transfers            | Press 3 |
| • Withdrawals          | Press 4 |
| • Checking Information | Press 5 |
| • Loan Information     | Press 6 |
| • Rates Information    | Press 7 |
| • Additional Options   | Press 8 |

### About TYME Line:

TYME Line is SRP Federal Credit Union's Phone Access feature.

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- (803) 278-5590
- (803) 648-9340
- 1 (800) 554-8963

#### With TYME Line you can:

- Get account balances
- Make transfers between accounts
- Transfer loan payments
- Perform checking account inquiries, stop payments, and request check copies
- Additional security features and more!

#### Quick Reference Guide:

- Press 9 to replay current menu.
- Press # to return to the previous menu.

#### Main Menu:

- Balance Inquiry Menu                      Press 1
- History Inquiry Menu                        Press 2
- Transfers                                        Press 3
- Withdrawals                                    Press 4
- Checking Information                        Press 5
- Loan Information                              Press 6
- Rates Information                             Press 7
- Additional Options                            Press 8